

Institute of Our Lady of Mercy

# St Mary's Residential Care Home



## Are services

|             |                  |
|-------------|------------------|
| Safe?       | Good             |
| Effective?  | Good             |
| Caring?     | Outstanding<br>☆ |
| Responsive? | Outstanding<br>☆ |
| Well-led?   | Outstanding<br>☆ |

The Care Quality Commission is the independent regulator of health and social care in England. You can read our inspection report at <https://www.cqc.org.uk/location/1-126645595>

We would like to hear about your experience of the care you have received, whether good or bad. Call us on 03000 61 61 61, e-mail [enquiries@cqc.org.uk](mailto:enquiries@cqc.org.uk), or go to [www.cqc.org.uk/share-your-experience-finder](http://www.cqc.org.uk/share-your-experience-finder)